

Cancelations, Payments & Refunds

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Scouting is expensive, but scouting is for all! Not for those who can afford it. If a parent is struggling to pay for any aspect of their child attending the group, uniform, or camps & activities then they must speak to a leader. If a parent does approach you then tell them all information is private and in confidence, then ask them to speak to the GSL. Do not make any promises but simply imply that the group will do everything it can to assist them.

The GSL will then speak to the parent and help where we can. We will always try our best to accommodate every request but there may be times we need to refuse. We will either fund completely or ask for a payment plan or refuse the assistance. The GSL will always take advice from the Group Treasurer this can be done without identifying the person involved.

We collect subs for every week that the group is open. If a child is ill on holiday or at another event or activity, we still take payment for the missed night. This is to ensure we have a set amount of funds coming into the group to cover overheads and to keep the child's place. We have an insurance commitment for the young people.

Refunds will rarely be given. We will refund subs paid in advance for weeks where the child will not attend if they completely leave the group. We do not refund weeks when a child may be ill on holiday or at another activity etc. We will only refund Raby Camp fees if we are informed 1 week before we camp, and no additional outside activities have been booked. Any other camps we will again only refund if we have not committed to the child's place and we require 1 month's notice before we camp. It may be possible to sell the child's place to another member.